


Wembley Brent Connects, 25 February 2026 – Action Log

Please note:

- The table contains only the concerns raised that were **not** addressed / resolved during the meeting and will be assigned to the appropriate team or department for follow-up action
- If the response column is blank, it will be updated before the next meeting (October 2026)

You Said	Our Response
<p>Signage problems in Alperton by Lidl: residents reported a long-standing, damaged/misaligned wayfinding sign (incl. station direction) that has been incomplete for ~18 months, causing confusion for drivers and pedestrians.</p>	<p>Response from: Highways Management</p> <p>The sign has been replaced, see below photo. It was completed 18/03/26.</p> 
<p>Chronic flooding: residents living off South Way/Wembley Hill Road described repeat surface water and drainage capacity issues at the network low-point during heavy rain, asserting current gullies are inadequate for increased density.</p>	<p>Response from: Highways Management</p> <p>There were reports of a couple of blocked gullies on South Way and Wembley Hill Road, which we have cleaned out and are running freely (as reported via email on 19 Feb 2026).</p> <p>Please note that Brent are the drainage asset owners of the highway's gullies only (and not the sewers), to the point where the gullies connect to the sewers under the ground. Thames Water are the asset owners of all the sewer networks in Brent. Where there is mention of capacity, this issue wouldn't be resolved with installation of more gullies. There are sufficient gullies to take the rainwater from specific surface areas, however, if there is no capacity in the sewers, then the water would not be able to drain away quickly through the</p>

	<p>gullies and sit on the surface for a period of time. Issues with Thames Water sewers should be reported on the Thames Water reporting portal via this link - https://www.thameswater.co.uk/help/report-a-problem#/view-and-report-problems.</p> <p>Any further drainage related issues can be reported here: highways.management@brent.gov.uk.</p>
<p>FixMyStreet accuracy and closure emails: multiple residents stated they receive automated emails marking reports as 'completed' when no work has occurred, creating mistrust and extra chasing.</p>	<p>Response from: Highways Management</p> <p>We need specific examples so we can investigate. Please email highways.management@brent.gov.uk.</p>
<p>Temporary traffic signals left in place without visible works: weeks-long signals around Wembley Park Station/Tesco were cited as causing severe congestion and safety concerns, with little on-street information about purpose or duration.</p>	<p>Response from: Highways Management</p> <p>The One.Network App https://one.network/uk/brent provides details of all planned roadworks across the borough. It is not always necessary to have operative working on site. Once the area has been excavated, tests are often required to confirm the issue, this does not always require the contractor to be on site as some testing can be done remotely. Likewise, if concrete is poured, a period of curing is required to enable the concrete to set to the desired strength. This does not require contract or attendance at the site.</p>
<p>Advance notice and transparency of major works: following severe disruption on Wembley High Road in 2025 (exacerbated by burst water mains on diversion routes), residents asked for clearer forward schedules, durations, and signage.</p>	<p>Response from: Highways Management</p> <p>All planned works are agreed in advance, including duration and traffic management (signing and barriers). This can be viewed (12 months forward view) from the One.Network website. For obvious reasons, it is not possible to provide advance notice of emergency works. When an emergency occurs i.e. burst water main, gas leak etc. the utility contractor will attend and immediately set up on site. They are only obliged to contact the council 2 hours post set up. A NRSWA Inspector will then attend the site to review the traffic management layout and speak with the contractor to obtain further details. We are reacting to the situation as it is unforeseen.</p>
<p>Private Property Licensing scheme:</p>	<p>Please contact prslicensing@brent.gov.uk</p>

<p>landlord queried Wembley Park's exemption and why licences are issued without prior inspection, expressing concern the scheme risks being perceived as a 'stealth tax'. Queried also if there is a department in Brent that can support them with the ever-increasing rent arrears, and if there is a department that will cover the cost of their structural damage.</p>	<p>for a response.</p>
<p>Parking pressures in Linden Avenue/Dagmar Gardens: residents described severe evening shortage of spaces, growth in Blue Badge parking on residential bays, and requested later CPZ hours plus clearer visitor/permit guidance.</p>	<p>Response from: Healthy Streets & Parking</p> <p>Parking pressure in the evenings (non-event days). Residents can petition for changes to extend controls. Information is available on our website, please see 'Have your say on CPZs and parking controls' via this link: https://www.brent.gov.uk/parking-roads-and-travel/parking/where-you-can-park/controlled-parking-zones</p>
<p>Blue Badge misuse hotspots: attendees alleged frequent misuse (e.g., near mosques/venues) and asked for regular targeted checks, confiscations where appropriate, and clearer resident info on virtual badges.</p>	<p>Response from: Healthy Streets & Parking</p> <p>Our Civil Enforcement Officers are trained to identify blue badge misuse, and will take enforcement action including the confiscation of blue badges, issuing of penalty charge notices and removal of vehicles. The area is monitored on event days. If residents have information relating to potential blue badge mis-use including vehicles details, days and times where this is occurring, they can report this by contacting 020 8290 8300 and emailing Parking Client Team Parking_client_team@brent.gov.uk</p> <p>The council introduced a virtual blue badge permit scheme so that residents that hold a blue badge can park within permit bays in their CPZ without displaying their blue badge, reducing the opportunity for theft. Information about this permit and making an application is available on our website: Resident Blue Badge Permit Brent Council</p>
<p>Speeding and moving traffic on Manor Drive: reports of chronic speeding (cars & bikes), contraventions of 'no-entry', and perceived</p>	<p>Response from: Healthy Streets & Parking</p> <p>In relation to the reports of speeding on</p>

<p>ineffectiveness of current deterrents; residents requested physical traffic calming and consistent enforcement.</p>	<p>Manor Drive, particularly between Park Chase and Hillcroft Crescent, arrangements will be made for an Automated Traffic Count survey for a 7day / 24-hour period to determine vehicle classifications, and for measures such as additional signage and road markings to be installed to help improve compliance. Information about speeding can be passed to the Metropolitan Police who are responsible for enforcing the speed limit. Residents can also raise the issue by contacting the Met Police Safer Neighborhoods team who can arrange speed enforcement. Details are available via our website: Nuisance, crime and community safety Brent Council</p> <p>Residents can also contact the Met Police and participate in the Community Roadwatch scheme, information is available on their website: Community Roadwatch The Met Metropolitan Police</p> <p>Arrangements have been made for the review and improvements of the signage near the junction with the Gables. Our CCTV vehicle will be deployed to enforce the restriction, and consideration will be given to providing a fixed camera if high numbers of contraventions are evident.</p>
<p>Event-related waiting/parking: chauffeur and Uber vehicles allegedly wait for entire concerts near Manor Drive and around the Triangle, worsening dispersal; residents asked for stronger event-time controls and visibility.</p>	<p>Response from: Healthy Streets & Parking</p> <p>There was a report of limousines being parked on Manor Drive near Wembley Park Drive on Stadium Event Days. Monitoring will be arranged as part of our Event Day enforcement plans and residents can also make enforcement requests by contacting 020 8290 8300. We have a number of Civil Enforcement Officers patrolling the area using e-scooters and e-bikes and they can usually attend within 20 minutes or so of receiving a call.</p> <p>As part of our Event Day enforcement plans, we have Civil Enforcement officers positioned on main routes, particularly at dispersal and this includes Wembley Hill Road and Wembley Triangle.</p>

<p>OVO Arena event impact: residents stated that large OVO Arena events ($\leq 15k$ capacity) still create significant late-night parking/traffic issues, requesting that 'event day' measures reflect OVO attendance patterns, not just Stadium $>90k$.</p>	<p>Response from: Healthy Streets & Parking</p> <p>The Wembley Stadium Protective Parking scheme only operates on larger stadium events. Although most visiting events at the OVO arena tend to use public transport, we are aware of some parking issues for certain events and where it is deemed necessary, we would arrange additional enforcement patrols in the area.</p>
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